



# Exploring Low Uptake for Breast Screening

Crawley Area Survey Responses December 2023

Report written by:

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# Crawley Area Breast Screening Survey Responses



90 Responses



27 attend invitation

## Carers (n26)

Yes, affect attendance (n9)

## Disabilities (n21)

Long-term condition (n31)  
Yes, affect attendance (n8)

## Age range

50-53 (n26), 54-59 (n30),  
60-64 (n17), 65-69 (n14),  
70+ (n2)

## Employment

Working full time (n45),  
Working part-time (n18),  
Unable to work (n12),  
Choose not to work (n1),  
Retired (n13),  
Volunteer (n1)

## Ethnicity

White British, Irish (n72),  
Asian (n10), Black or Black  
British (n5),  
other ethnic group (n1),  
Prefer not to say (n2)

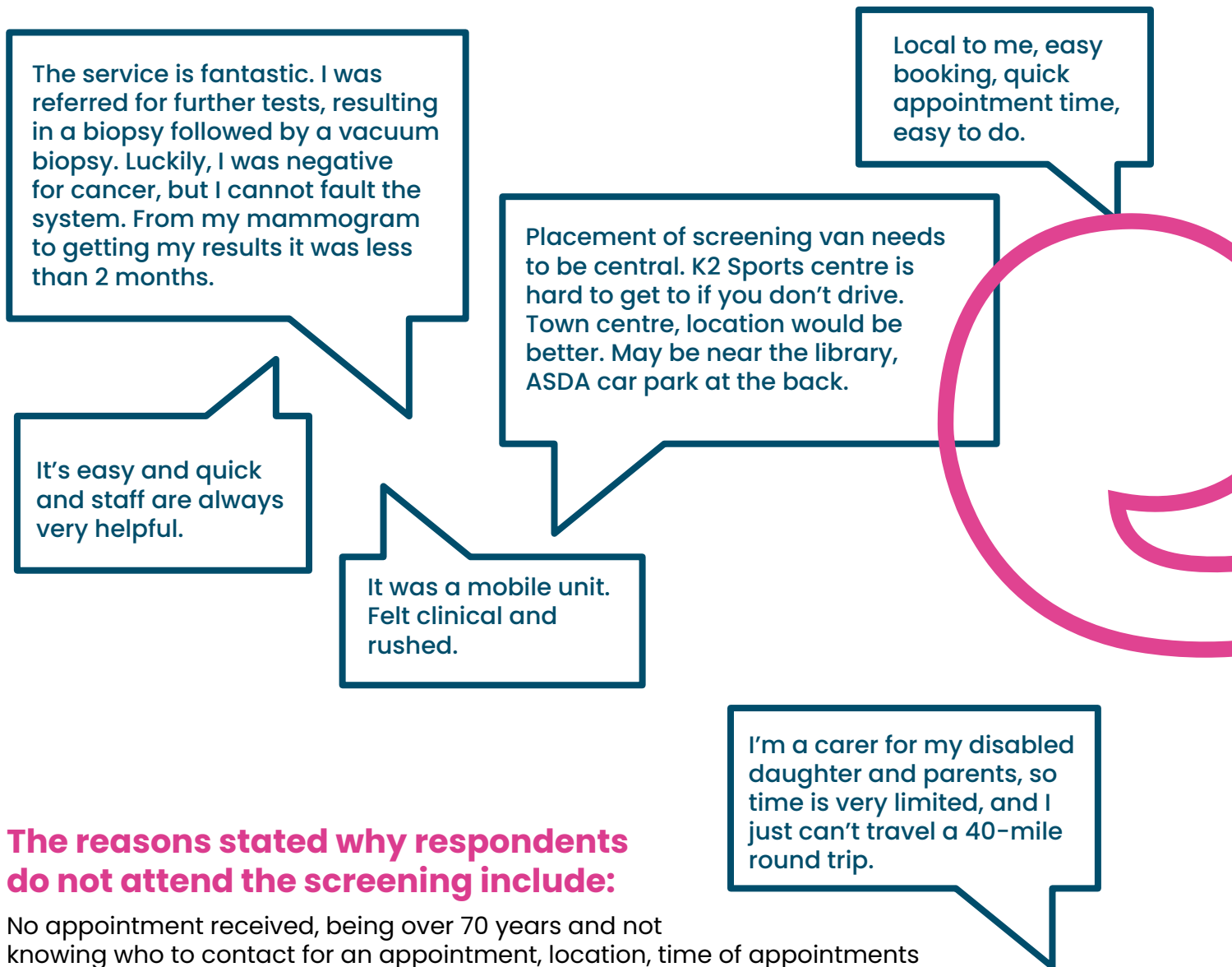
## Reasons for not attending

Personal or work (n19), Language (n0), Unsure of process (n7),  
Lack of on-line (n10), Fear and embarrassment (n9),  
Need support (n10), Inconvenient appointment (n3),  
Lack of suitable appointments (n3), Location of appointment (n5),  
Forgot appointment (n7)

# Crawley Area Breast Screening

The survey respondents who attend Breast Screening, shared their experience about the service; generally, the experience was positive.

Some negative experiences around administration, the location of the unit, appointments times for those who work, and not receiving an appointment when aged over 70 years.



## The reasons stated why respondents do not attend the screening include:

No appointment received, being over 70 years and not knowing who to contact for an appointment, location, time of appointments being restrictive and would need time off work, access issues, personal choice, no transport, being a carer and needing a flexible appointment, and on GP's advice. Respondents stated that their health condition could prevent attendance.

## In summary

The responses suggest the need to consider flexible appointments to support those working, with caring responsibilities, with long-term conditions and disabilities. The location of the unit needs to be considered in relation to venue and parking costs.



## Talk to us

If you have questions about the content of this report, please either call 0300 012 0122 or email [cheryl.berry@healthwatchwestsussex.co.uk](mailto:cheryl.berry@healthwatchwestsussex.co.uk)

## How this insight will be used?

We recognise that all health and care services are under pressure at this time and have had to adapt their ways of working. We will share this report with the local NHS, Local Government, and other providers to help them understand where things are working well and services are adapting to meet peoples' needs, and to help them identify any gaps. We see this as a continuation of discussions taking place and will continue to use this fresh insight and the solutions presented to challenge for a better future.

### For help, advice, and information or to share your experience

We also help people find the information they need about health, care and community and voluntary health and care support services in West Sussex.

Here to help you on the next step of your health and social care journey



You can review how we performed and how we report on what we have done by visiting our website [www.healthwatchwestsussex.co.uk](http://www.healthwatchwestsussex.co.uk)

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