

Potential locations for Listening Tours

- Revisiting/follow-up work to evidence changes in **Littlehampton**, (timing to be confirmed -please note work on this has already started but due to sensitivity with one provider we are working with the CCG on how to add value and assure the patient remains at the centre of discussions).

| Chichester | Burgess Hill | Other areas |
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| <ul style="list-style-type: none"> • Volunteers felt that we have not done much work in this area and that whilst there is a fair degree of wealth in the area there are areas of deprivation. • Discussed belief that deprived areas may come under Hampshire - Cheryl is going to do some research on this. • Could consider Thorney Island - as this is a unique area within West Sussex (being a military community on the outskirts of Chichester.) • Maybe able to plan activities around Chichester festival in June/July 2019? (It was felt that whilst there would be people from outside of Chichester coming to Festival events there could be real opportunities to engage with large numbers of local people). | <ul style="list-style-type: none"> • Volunteers and team felt we had not been proactive here. • There is a sense this village doesn't get spoken about much at health and care meetings we attend. • Has a range of care homes and an extra care facility but no nursing homes. This would allow us to do some enter and view work again with care homes. • Mixed demographic: older residents (large properties) and new build social housing, therefore potentially families and working aged people. • Area would balance our work, as we have toured two coastal locations and only one northern area. • Aware of issues with mental health support in area (Pathfinder area appears not to be progressing at the same rate as others). • There is a blue light centre 5 year' plan for the area. <p>Propose touring in November 2018.</p> | <ul style="list-style-type: none"> • Broadbridge Heath was considered by volunteers to be a key area to tour because of the massive growth of new homes and lack of local health facilities. As the building work and health plans are still progressing propose: Touring Spring 2019 • Crawley was discussed and it was felt that we would be better to focus in one particular area, for example this could be Bewbush and to tour Autumn 2019 |

Proposed Priorities and Project Work

Adult Social Care

- Review assessment and care planning developments in West Sussex to identify future work
- Collaborative with voluntary organisations to gain insight and report on peoples' lived experience of financial assessments **
- Evaluate and report on what has changed to make safeguarding personal since we published Time to Sew-up the Holes in this Safety Net Report

Raising Awareness* of Healthwatch

Young Peoples' mental health and Wellbeing

- Establish links with a variety of youth organisations, activity groups/clubs for young people and schools, to support us in talking to young people in and around Worthing.
- Work collaboratively with young people through these local connections to create a survey (or other way of engaging with young people) to expand our understanding of young peoples' mental health and wellbeing across West Sussex
- Show what works well and what young people and their parents think needs to change so that those who plan, buy and provide support can reflect on what needs to be in place going forward

General practice and community care

- Create a systematic way of obtaining, scrutinizing and providing feedback on all local Equality Impact Assessments and make this public
- Carry out engagement to find out what works well for patients in terms of access (both in registering with a practice and getting an appointment)

Hot Topics

(Space to respond to themes or issues as they arise across the year)

* This is a separately detailed priority set by the Board

** A financial assessment is carried out to see if the person can afford to pay towards their local authority funded package of care