

You can now download our new [Insight and Evidence Report](#) to learn what local people have said about health and care and what we're doing to improving things.



Carers Week 12 - 18 June

We'll be joining [Carers Support West Sussex](#) at some of their [events](#) during national Carers Week. This is an annual campaign to raise awareness of caring, highlight the challenges carers face and recognise the contribution they make to families and communities. We'll be listening to family and friend carers about their experiences of health and care.

How is the new Patient Transport Services working for local people?

Together with other local Healthwatch in Sussex we'll be surveying local people about their experiences of the new non-emergency patient transport services, being delivered by South Central Ambulance Service.

Local people can expect to see our teams in West Sussex hospitals during 22 May to 10 June.



Significant Service Changes

The health and wellbeing of local people goes beyond our GPs, dentists and hospitals, and this is why our Chair attended yesterday's [South Down's National Park Authority's](#) Health and wellbeing Conference.

At a more local level we're starting to have representation on the locality meetings which are exploring how services can be delivered to communities through GPs working better together and by bringing some health and care services closer to communities.

If you have an interest in health and care in your community we're looking for more people to get involved - you can find out more [here](#) .





Understanding the new approach to adult social care

West Sussex County Council and Coastal Clinical Commissioning Group came together recently in Bognor, to speak to local voluntary organisations about their plans for local changes.

We saw some lively exchanges throughout the morning and a commitment from leaders to involve local support organisations during the piloting of the new adult social care approach.

Moving local mental health alliances forward

You can [read](#) the latest report on how our team of People with Lived Experience is making a difference to the development of the Mental Health Alliances in West Sussex.

Alliances are groups of community organisations, which offer mental health support to local people. They are coming together to develop ways of delivering the right support, at the right time, in accessible ways.



Building-on Horsham District Insight

There's a lot of key data on local health demand which is used to develop local services but it is recognised that the way peoples' experiences of care are being effected in ways that seem invisible to the usual statistical measures of quality and performance.

Looking at this data and working with community partners, we're inviting older Horsham District residents to share their lived experiences.

We hope the two events, taking place on [11 and 13 July](#), will help to better understand peoples' needs, and we intend to host a follow-up to these events to support those who plan and buy services to orient care, to improve quality and saving money and to find out how resident can care better for themselves.

Listening in Littlehampton

Having captured an empathic understanding of the needs and day to day experiences of Littlehampton residents, we'll be shortly sharing the themes, case studies and learning with those that plan, buy and provide local health and care services.

Our report will be available after the general election.



Articles you might have missed last month

- <https://www.kingsfund.org.uk/publications/organising-care-nhs-front-line>
- <http://www.communitycare.co.uk/2017/05/03/disability-campaigners-produce-guidance-social-workers/>

Find out more about our work and activities and get involved at www.healthwatchwestsussex.co.uk

